

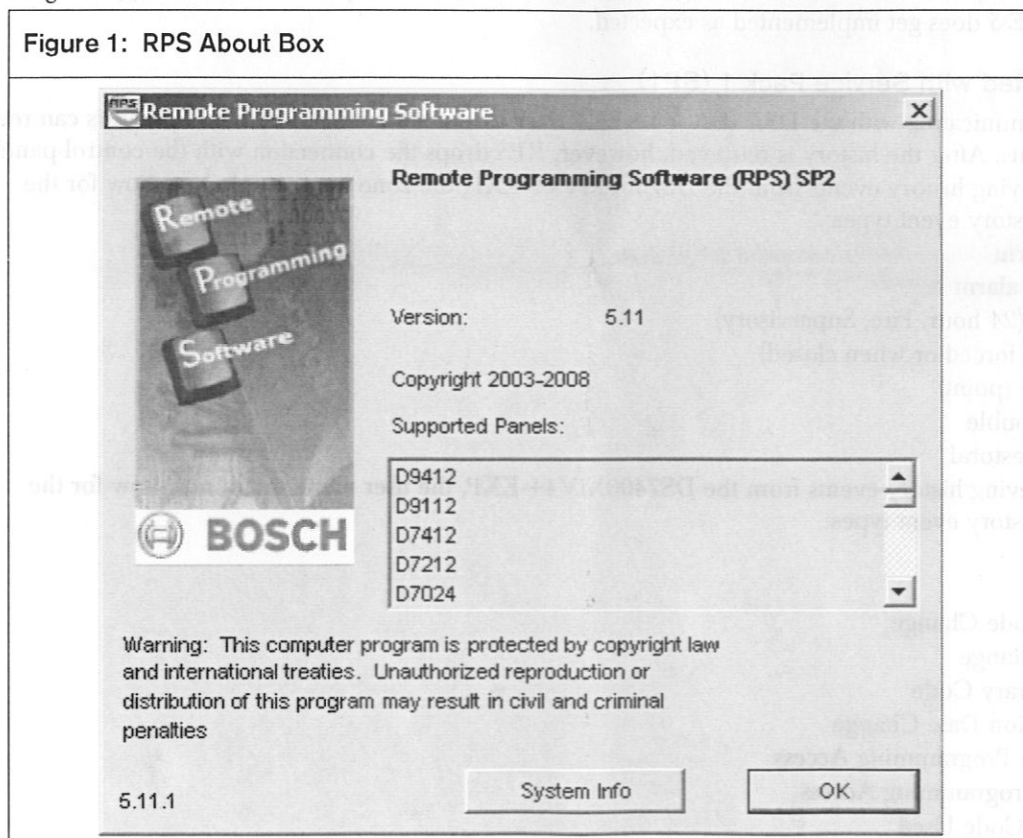
## Resolution

All issues are fixed with the RPS 5.11 Service Pack 2 (SP2). It is not necessary to install SP1 before installing SP2. Future releases of RPS will include these fixes.

To download the service pack from the Bosch Security Systems, Inc. Web site:

1. Close RPS.
2. Go to the Bosch Web site (<http://www.boschsecurity.us/en-us/>).
3. Under **Online Catalogs**, click **Intrusion Alarm Systems**.
4. Under **Search** on the right side of the screen, click **Download Library**.
5. Under **Download Library** on the left side of the screen, click **Software**.
6. Click **OK** to close the **Bosch Security Systems License Agreement for Software** dialog.
7. Click the drop-down menu under **Please choose:** and select **Intrusion Alarm Systems**.
8. Click the new drop-down menu and select **Software**.
9. Under **Remote Programming Software**, click **en** to the right of **RPS\_5.11\_SP2**.
10. After completing the download, double-click **setup.exe** and then install the service pack.  
To confirm that the service pack is installed, launch RPS and then select **Help** → **About Remote Programming Software**. You should see **Remote Programming Software (RPS) SP2** as shown in *Figure 1*.

Figure 1: RPS About Box



## Technical Service Note

June 9, 2009

## Affects:

- RPS v5.11 (Service Pack 1 and earlier)
- RPS-INTL v5.11 (Service Pack 1 and earlier)

## 1.0 Issues

## Issues Corrected with Service Pack 2 (SP2)

- RPS 5.11 cannot login to an Easy Series V3+ Control Panel using IP if encryption is enabled, regardless of whether the network interface module is the DX4020 or the ITS-DX4020-G. If encryption is disabled, login is always successful.
- Receiving all history from an Easy Series V3+ account using IP might result in **Error 91: Object variable or with block variable not set.**
- When configuring a D4112 control panel account's passcodes, setting the duress type to **PASSCODE+1** does not get implemented when the configuration is sent to the control panel. The duress type **PASSCODE 5** does get implemented as expected.

## Issues Corrected with Service Pack 1 (SP1)

- When communicating with the DS7400XiV4+-EXP over a network connection, RPS operators can retrieve history events. After the history is retrieved, however, RPS drops the connection with the control panel.
- When retrieving history events from the DS7400XiV4+-EXP, the zone name might not show for the following history event types:
  - Fire alarm
  - Burglar alarm
  - Bypass (24 hour, Fire, Supervisory)
  - Bypass (forced or when closed)
  - Trouble (point)
  - Fire Trouble
  - Zone Restoral
- When retrieving history events from the DS7400XiV4+-EXP, the user name might not show for the following history event types:
  - Open
  - Close
  - User Code Change
  - Date Change
  - Temporary Code
  - Expiration Date Change
  - Remote Programming Access
  - Local Programming Access
  - Access Code Used
  - Time Change
- Sending and receiving data from the DS7400XiV4+-EXP clears User 1's name field.
- The DS7400XiV4+-EXP name field allows a name with a maximum of 16 characters, when 32 characters is the desired length.
- When printing Easy Series V3+ control panel reports in Russian or Dutch, the translations do not show in the proper locations.
- RPS shows **Invalid Panel Type** when communicating to D6112 control panels with a firmware revision earlier than v5, and when communicating to D4112 control panels with a firmware revision earlier than v3.
- RPS generates **Error 13: Type Mismatch** when changing the **Hours until Report** or **Days until Report** fields in the Options tab of the D6112 diagnostics and then sending to a D6112L control panel.

**BOSCH**